



# FortiOS - Release Notes

VERSION 5.4.10

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FortiOS 5.4.10 Release Notes

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## Change Log

Date	Change Description
2018-08-22	Initial release of FortiOS 5.4.10.
2018-08-31	Added 497128 to <i>Resolved Issues</i> .

# Introduction

This document provides the following information for FortiOS 5.4.10 build 1220:

- [Special Notices](#)
- [Upgrade Information](#)
- [Product Integration and Support](#)
- [Resolved Issues](#)
- [Known Issues](#)
- [Limitations](#)

See the [Fortinet Document Library](#) for FortiOS documentation.

## Supported models

FortiOS 5.4.10 supports the following models.

<b>FortiGate</b>	FG-30D, FG-30E, FG-30D-POE, FG-50E, FG-51E, FG-60D, FG-60D-POE, FG-70D, FG-70D-POE, FG-80C, FG-80CM, FG-80D, FG-90D, FG-90D-POE, FG-92D, FG-94D-POE, FG-98D-POE, FG-100D, FG-140D, FG-140D-POE, FG-200D, FG-200D-POE, FG-240D, FG-240D-POE, FG-280D-POE, FG-300D, FG-400D, FG-500D, FG-600C, FG-600D, FG-800C, FG-800D, FG-900D, FG-1000C, FG-1000D, FG-1200D, FG-1500D, FG-1500DT, FG-3000D, FG-3100D, FG-3200D, FG-3240C, FG-3600C, FG-3700D, FG-3700DX, FG-3800D, FG-3810D, FG-3815D, FG-5001C, FG-5001D
<b>FortiWiFi</b>	FWF-30D, FWF-30E, FWF-30D-POE, FWF-50E, FWF-51E, FWF-60D, FWF-60D-POE, FWF-80CM, FWF-81CM, FWF-90D, FWF-90D-POE
<b>FortiGate Rugged</b>	FGR-60D, FGR-90D
<b>FortiGate VM</b>	FG-SVM, FG-VM64, FG-VM64-AWS, FG-VM64-AWSONDEMAND, FG-VM64-AZURE, FG-VM64-AZUREONDEMAND, FG-VM64-HV, FG-VM64-KVM, FG-VM64-OPC, FG-VMX, FG-VM64-XEN  FortiOS 5.4.10 supports the additional CPU cores through a license update on the following VM models: <ul style="list-style-type: none"><li>• VMware 16, 32, unlimited</li><li>• KVM 16</li><li>• Hyper-V 16, 32, unlimited</li></ul>
<b>Pay-as-you-go images</b>	FOS-VM64, FOS-VM64-KVM
<b>FortiOS Carrier</b>	FortiOS Carrier 5.4.10 images are delivered upon request and are not available on the customer support firmware download page.

## Special branch supported models

The following models are released on a special branch of FortiOS 5.4.10. To confirm that you are running the correct build, run the CLI command `get system status` and check that the `Branch point` field shows 1220.

<b>FGR-30D</b>	is released on build 7803.
<b>FGR-30D-A</b>	is released on build 7803.
<b>FGR-35D</b>	is released on build 7803.
<b>FG-30E-MI</b>	is released on build 8113.
<b>FG-30E-MN</b>	is released on build 8113.
<b>FWF-30E-MI</b>	is released on build 8113.
<b>FWF-30E-MN</b>	is released on build 8113.
<b>FWF-50E-2R</b>	is released on build 7802.
<b>FG-52E</b>	is released on build 8123.
<b>FG-60E</b>	is released on build 8112.
<b>FG-60E-POE</b>	is released on build 8112.
<b>FG-60E-DSL</b>	is released on build 8114.
<b>FWF-60E</b>	is released on build 8112.
<b>FWF-60E-DSL</b>	is released on build 8114.
<b>FG-61E</b>	is released on build 8112.
<b>FWF-61E</b>	is released on build 8112.
<b>FG-80E</b>	is released on build 8112.
<b>FG-80E-POE</b>	is released on build 8112.
<b>FG-81E</b>	is released on build 8112.
<b>FG-81E-POE</b>	is released on build 8112.
<b>FG-90E</b>	is released on build 8115.
<b>FG-91E</b>	is released on build 8115.

<b>FWF-92D</b>	is released on build 7804.
<b>FG-100E</b>	is released on build 8112.
<b>FG-100EF</b>	is released on build 8112.
<b>FG-101E</b>	is released on build 8112.
<b>FG-140E</b>	is released on build 8112.
<b>FG-140E-POE</b>	is released on build 8112.
<b>FG-200E</b>	is released on build 8122.
<b>FG-201E</b>	is released on build 8122.
<b>FG-300E</b>	is released on build 4278.
<b>FG-301E</b>	is released on build 4278.
<b>FG-500E</b>	is released on build 4278.
<b>FG-501E</b>	is released on build 4278.
<b>FG-2000E</b>	is released on build 8119.
<b>FG-2500E</b>	is released on build 8119.
<b>FG-3960E</b>	is released on build 8121.
<b>FG-3980E</b>	is released on build 8121.
<b>FG-5001E</b>	is released on build 8120.
<b>FG-5001E1</b>	is released on build 8120.
<b>FG-VM64-AZURE</b>	is released on build 8124.
<b>FG-VM64-AZUREONDEMAND</b>	is released on build 8124.
<b>FG-VM64-OPC</b>	is released on build 3589.



# Special Notices

## Built-In Certificate

FortiGate and FortiWiFi D-series and above have a built in Fortinet\_Factory certificate with an RSA 2048-bit key; and FortiOS supports DH group 14 for key-exchange.

## Default log setting change

For FG-5000 blades, log disk is disabled by default. It can only be enabled via CLI. For all 2U & 3U models (FG-3600/FG-3700/FG-3800), log disk is also disabled by default. For all 1U models and desktop models that supports SATA disk, log disk is enabled by default.

## Policy list display changes

To improve performance, FortiOS 5.4.6 implemented the following changes when displaying lists in *Policy & Objects*.

In *Policy & Objects > Addresses*:

- The *Address | Group | All* option at the top is removed and all addresses and groups are displayed in sections.
- Paging options at the bottom are removed.
- The group member count is moved to the *Details* column.

In *Policy & Objects > Policy* lists:

- The *Sequence* view and *Seq.#* column are removed.
- Custom sections (global-labels) are no longer supported.
- To start searching, press Enter, click the search button, or click outside the search box.
- Column filters are reset when you leave or reload the page.
- Section expand/collapse settings are reset when you leave or reload the page.

## FortiAnalyzer support

In version 5.4, encrypting logs between FortiGate and FortiAnalyzer is handled via SSL encryption. The IPsec option is no longer available and users should reconfigure in GUI or CLI to select the SSL encryption option as needed.

## Removed SSL/HTTPS/SMTPTS/IMAPS/POP3S

SSL/HTTPS/SMTPTS/IMAPS/POP3S options were removed from server-load-balance on low end models below FG-100D except FG-80C and FG-80CM.

## FortiGate and FortiWiFi-92D hardware limitation

FortiOS 5.4.0 reported an issue with the FG-92D model in the *Special Notices > FG-92D High Availability in Interface Mode* section of the release notes. Those issues, which were related to the use of port 1 through 14, include:

- PPPoE failing, HA failing to form
- IPv6 packets being dropped
- FortiSwitch devices failing to be discovered
- Spanning tree loops may result depending on the network topology

FG-92D and FWF-92D do not support STP. These issues have been improved in FortiOS 5.4.1, but with some side effects with the introduction of a new command, which is enabled by default:

```
config system global
    set hw-switch-ether-filter <enable | disable>
```

### When the command is enabled:

- ARP (0x0806), IPv4 (0x0800), and VLAN (0x8100) packets are allowed
- BPDUs are dropped and therefore no STP loop results
- PPPoE packets are dropped
- IPv6 packets are dropped
- FortiSwitch devices are not discovered
- HA may fail to form depending the network topology

### When the command is disabled:

- All packet types are allowed, but depending on the network topology, an STP loop may result

## FG-900D and FG-1000D

CAPWAP traffic will not offload if the ingress and egress traffic ports are on different NP6 chips. It will only offload if both ingress and egress ports belong to the same NP6 chip.

## FG-3700DX

CAPWAP Tunnel over the GRE tunnel (CAPWAP + TP2 card) is not supported.

## FortiGate units managed by FortiManager 5.0 or 5.2

Any FortiGate unit managed by FortiManager 5.0.0 or 5.2.0 may report installation failures on newly created VDOMs, or after a factory reset of the FortiGate unit even after a retrieve and re-import policy.

## FortiClient support

Only FortiClient 5.4.1 and later is supported with FortiOS 5.4.1 and later. Upgrade managed FortiClients to 5.4.1 or later before upgrading FortiGate to 5.4.1 or later.



Consider the FortiClient license before upgrading. Full featured FortiClient 5.2 and 5.4 licenses will carry over into FortiOS 5.4.1 and later. Depending on your organization's needs, you might need to purchase a FortiClient EMS license for endpoint provisioning. Contact your sales representative for guidance on the appropriate licensing for your organization.

The perpetual FortiClient 5.0 license (including the 5.2 limited feature upgrade) will not carry over into FortiOS 5.4.1 and later. You need to purchase a new license for either FortiClient EMS or FortiGate. A license is compatible with 5.4.1 and later if the SKU begins with FC-10-C010.

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## FortiClient (Mac OS X) SSL VPN requirements

When using SSL VPN on Mac OS X 10.8, you must enable SSLv3 in FortiOS.

## FortiGate-VM 5.4 for VMware ESXi

Upon upgrading to FortiOS 5.4.10, FortiGate-VM v5.4 for VMware ESXi (all models), no longer supports the VMXNET2 vNIC driver.

## FortiClient profile changes

With introduction of the Fortinet Cooperative Security Fabric in FortiOS, FortiClient profiles will be updated on FortiGate. FortiClient profiles and FortiGate are now primarily used for Endpoint Compliance, and FortiClient Enterprise Management Server (EMS) is now used for FortiClient deployment and provisioning.

In the FortiClient profile on FortiGate, when you set the *Non-Compliance Action* setting to *Auto-Update*, the FortiClient profile supports limited provisioning for FortiClient features related to compliance, such as AntiVirus, Web Filter, Vulnerability Scan, and Application Firewall. When you set the *Non-Compliance Action* setting to *Block* or *Warn*, you can also use FortiClient EMS to provision endpoints, if they require additional other features, such as VPN tunnels or other advanced options. For more information, see the *FortiOS Handbook – Security Profiles*.



When you upgrade to FortiOS 5.4.1 and later, the FortiClient provisioning capability will no longer be available in FortiClient profiles on FortiGate. FortiGate will be used for endpoint compliance and Fortinet Cooperative Security Fabric integration, and FortiClient Enterprise Management Server (EMS) should be used for creating custom FortiClient installers as well as deploying and provisioning FortiClient on endpoints. For more information on licensing of EMS, contact your sales representative.

## FortiPresence

FortiPresence users must change the FortiGate web administration TLS version in order to allow the connections on all versions of TLS. Use the following CLI command.

```
config system global
    set admin-https-ssl-versions tlsv1-0 tlsv1-1 tlsv1-2
end
```

## Log disk usage

Users are able to toggle disk usage between Logging and WAN Optimization for single disk FortiGates.

To view a list of supported FortiGate models, refer to the [FortiOS 5.4.0 Feature Platform Matrix](#).

## SSL VPN setting page

The default server certificate has been changed to the `Fortinet_Factory` option. This excludes FortiGate-VMs which remain at the `self-signed` option. For details on importing a CA signed certificate, please see the [How to purchase and import a signed SSL certificate](#) document.

## FG-30E-3G4G and FWF-30E-3G4G MODEM firmware upgrade

The 3G4G MODEM firmware on the FG-30E-3G4G and FWF-30E-3G4G models may require updating. Upgrade instructions and the MODEM firmware have been uploaded to the [Fortinet Customer Service & Support](#) site. Log in and go to *Download > Firmware*. In the *Select Product* list, select *FortiGate*, and click the *Download* tab. The upgrade instructions are in the following directory:

`.../FortiGate/v5.00/5.4/Sierra-Wireless-3G4G-MODEM-Upgrade/`

## Use of dedicated management interfaces (*mgmt1* and *mgmt2*)

For optimum stability, use management ports (*mgmt1* and *mgmt2*) for management traffic only. Do not use management ports for general user traffic.

## DLP, AV

In 5.2, Block page was sent to client with HTTP status code 200 by default. In 5.4 and later, Block page is sent to client with a clearer HTTP status code of 403 `Forbidden`.

## Using ssh-dss algorithm to log in to FortiGate

In version 5.4.5 and later, using `ssh-dss` algorithm to log in to FortiGate via SSH is no longer supported.

## config system dedicated-mgmt not supported

The CLI command `config system dedicated-mgmt` is no longer supported. Please use `set dedicated-to`.

# Upgrade Information

## Upgrading to FortiOS 5.4.10

Supported upgrade path information is available on the [Fortinet Customer Service & Support site](#).

### To view supported upgrade path information:

1. Go to <https://support.fortinet.com>.
2. From the *Download* menu, select *Firmware Images*.
3. Check that *Select Product* is *FortiGate*.
4. Click the *Upgrade Path* tab and select the following:
  - *Current Product*
  - *Current FortiOS Version*
  - *Upgrade To FortiOS Version*
5. Click *Go*.



When upgrading from a firmware version beyond those mentioned in the Release Notes, a recommended guide for navigating the upgrade path can be found on the Fortinet documentation site.

There is a separate version of the guide describing the safest upgrade path to the latest patch of each of the supported versions of the firmware. To upgrade to this build, go to [FortiOS 5.4 Supported Upgrade Paths](#).

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## Upgrading to FortiOS 5.6.0 and later

This only applies if you are upgrading to version 5.6.0 or 5.6.3. If you are upgrading to version 5.6.1, 5.6.2 or 5.6.4, you don't need to reconfigure IPsec settings.



If you have configured IPsec in version 5.4.10 and you upgrade to 5.6.0 or 5.6.3, you must reconfigure all IPsec phase1 `psksecret` settings after upgrading in order to establish an IPsec tunnel.

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## LDAP server

Starting with FortiOS 5.4.6, `dn` is a mandatory field for LDAP servers. You should set the `dn` field before upgrading to FortiOS 5.4.6 and later to retain the LDAP server configuration. Otherwise, the LDAP server configuration is removed during the upgrade. You can use one of the following methods to prepare for the upgrade:

- Set the `dn` field before upgrading to FortiOS 5.4.6 and later
- Edit the FortiOS backup config to set the `dn` field, and then load the backup config after upgrading to FortiOS 5.4.6 and later

## Cooperative Security Fabric upgrade

FortiOS 5.4.1 and later greatly increases the interoperability between other Fortinet products. This includes:

- FortiClient 5.4.1 and later
- FortiClient EMS 1.0.1 and later
- FortiAP 5.4.1 and later
- FortiSwitch 3.4.2 and later

The upgrade of the firmware for each product must be completed in a precise order so the network connectivity is maintained without the need of manual steps. Customers must read the following two documents prior to upgrading any product in their network:

- *Cooperative Security Fabric - Upgrade Guide*
- *FortiOS 5.4.x Upgrade Guide for Managed FortiSwitch Devices*

This document is available in the Customer Support Firmware Images download directory for FortiSwitch 3.4.2.

## Firewall Policies with Wildcard FQDNs are Deleted

Firewall policies cannot contain wildcard FQDNs. Firewall rules that use wildcard FQDNs are deleted when you upgrade from 5.2.x to 5.4.x. So if you have firewall rules that use wildcard FQDNs, you must reconfigure those rules to remove the wildcards.

## FortiGate-VM 5.4 for VMware ESXi

Upon upgrading to FortiOS 5.4.10, FortiGate-VM v5.4 for VMware ESXi (all models), no longer supports the VMXNET2 vNIC driver.

## Downgrading to previous firmware versions

Downgrading to previous firmware versions results in configuration loss on all models. Only the following settings are retained:

- operation mode
- interface IP/management IP
- static route table
- DNS settings
- VDOM parameters/settings
- admin user account
- session helpers
- system access profiles

When downgrading from 5.4 to 5.2, users will need to reformat the log disk.

## Amazon AWS enhanced networking compatibility issue

Due to this new enhancement, there is a compatibility issue with older AWS VM versions. After downgrading a 5.4.1 or later image to an older version, network connectivity is lost. Since AWS does not provide console access, you cannot recover the downgraded image.

Downgrading to older versions from 5.4.1 or later running the enhanced nic driver is not allowed. The following AWS instances are affected:

- C3
- C4
- R3
- I2
- M4
- D2

## FortiGate VM firmware

Fortinet provides FortiGate VM firmware images for the following virtual environments:

### Citrix XenServer and Open Source XenServer

- `.out`: Download the 64-bit firmware image to upgrade your existing FortiGate VM installation.
- `.out.OpenXen.zip`: Download the 64-bit package for a new FortiGate VM installation. This package contains the QCOW2 file for Open Source XenServer.
- `.out.CitrixXen.zip`: Download the 64-bit package for a new FortiGate VM installation. This package contains the Citrix XenServer Virtual Appliance (XVA), Virtual Hard Disk (VHD), and OVF files.



**Linux KVM**

- `.out`: Download the 64-bit firmware image to upgrade your existing FortiGate VM installation.
- `.out.kvm.zip`: Download the 64-bit package for a new FortiGate VM installation. This package contains QCOW2 that can be used by `qemu`.

**Microsoft Hyper-V**

- `.out`: Download the 64-bit firmware image to upgrade your existing FortiGate VM installation.
- `.out.hyperv.zip`: Download the 64-bit package for a new FortiGate VM installation. This package contains three folders that can be imported by Hyper-V Manager on Hyper-V 2012. It also contains the file `fortios.vhd` in the Virtual Hard Disks folder that can be manually added to the Hyper-V Manager.

**VMware ESX and ESXi**

- `.out`: Download either the 64-bit firmware image to upgrade your existing FortiGate VM installation.
- `.ovf.zip`: Download either the 64-bit package for a new FortiGate VM installation. This package contains Open Virtualization Format (OVF) files for VMware and two Virtual Machine Disk Format (VMDK) files used by the OVF file during deployment.

## Firmware image checksums

The MD5 checksums for all Fortinet software and firmware releases are available at the Customer Service & Support portal, <https://support.fortinet.com>. After logging in select *Download > Firmware Image Checksums*, enter the image file name including the extension, and select *Get Checksum Code*.

# Product Integration and Support

## FortiOS 5.4.10 support

The following table lists 5.4.10 product integration and support information:

<b>Web Browsers</b>	<ul style="list-style-type: none"><li>• Microsoft Edge 38</li><li>• Mozilla Firefox version 53</li><li>• Google Chrome version 58</li><li>• Apple Safari version 9.1 (For Mac OS X)</li></ul> <p>Other web browsers may function correctly, but are not supported by Fortinet.</p>
<b>Explicit Web Proxy Browser</b>	<ul style="list-style-type: none"><li>• Microsoft Edge 40</li><li>• Mozilla Firefox version 53</li><li>• Apple Safari version 10 (For Mac OS X)</li><li>• Google Chrome version 58</li></ul> <p>Other web browsers may function correctly, but are not supported by Fortinet.</p>
<b>FortiManager</b>	<p>For the latest information, see the <a href="#">FortiManager and FortiOS Compatibility</a>.</p> <p>You should upgrade your FortiManager prior to upgrading the FortiGate.</p>
<b>FortiAnalyzer</b>	<p>For the latest information, see the <a href="#">FortiAnalyzer and FortiOS Compatibility</a>.</p> <p>You should upgrade your FortiAnalyzer prior to upgrading the FortiGate.</p>
<b>FortiClient Microsoft Windows and FortiClient Mac OS X</b>	<ul style="list-style-type: none"><li>• 5.4.1 and later</li></ul> <p>If FortiClient is being managed by a FortiGate, you must upgrade FortiClient before upgrading the FortiGate.</p>
<b>FortiClient iOS</b>	<ul style="list-style-type: none"><li>• 5.4.1 and later</li></ul>
<b>FortiClient Android and FortiClient VPN Android</b>	<ul style="list-style-type: none"><li>• 5.4.0 and later</li></ul>

<b>FortiAP</b>	<ul style="list-style-type: none"> <li>• 5.4.1 and later</li> <li>• 5.2.5 and later</li> </ul> <p>Before upgrading FortiAP units, verify that you are running the current recommended FortiAP version. To do this in the GUI, go to the <i>WiFi Controller &gt; Managed Access Points &gt; Managed FortiAP</i>. If your FortiAP is not running the recommended version, the <i>OS Version</i> column displays the message: <i>A recommended update is available</i>.</p>
<b>FortiAP-S</b>	<ul style="list-style-type: none"> <li>• 5.4.1 and later</li> </ul>
<b>FortiSwitch OS (FortiLink support)</b>	<ul style="list-style-type: none"> <li>• 3.5.0 and later</li> </ul>
<b>FortiController</b>	<ul style="list-style-type: none"> <li>• 5.2.0 and later Supported models: FCTL-5103B, FCTL-5903C, FCTL-5913C</li> <li>• 5.0.3 and later Supported model: FCTL-5103B</li> </ul>
<b>FortiSandbox</b>	<ul style="list-style-type: none"> <li>• 2.1.0 and later</li> <li>• 1.4.0 and later</li> </ul>
<b>Fortinet Single Sign-On (FSSO)</b>	<ul style="list-style-type: none"> <li>• 5.0 build 0271 and later (needed for FSSO agent support OU in group filters) <ul style="list-style-type: none"> <li>• Windows Server 2016 Server Edition</li> <li>• Windows Server 2016 Datacenter</li> <li>• Windows Server 2008 (32-bit and 64-bit)</li> <li>• Windows Server 2008 R2 64-bit</li> <li>• Windows Server 2012 Standard</li> <li>• Windows Server 2012 R2 Standard</li> <li>• Novell eDirectory 8.8</li> </ul> </li> <li>• 4.3 build 0164 (contact <a href="#">Support</a> for download) <ul style="list-style-type: none"> <li>• Windows Server 2003 R2 (32-bit and 64-bit)</li> <li>• Windows Server 2008 (32-bit and 64-bit)</li> <li>• Windows Server 2008 R2 64-bit</li> <li>• Windows Server 2012 Standard Edition</li> <li>• Windows Server 2012 R2</li> <li>• Novell eDirectory 8.8</li> </ul> </li> </ul> <p>FSSO does not currently support IPv6.</p>
<b>FortiExplorer</b>	<ul style="list-style-type: none"> <li>• 2.6.0 and later.</li> </ul> <p>Some FortiGate models may be supported on specific FortiExplorer versions.</p>

<b>FortiExplorer iOS</b>	<ul style="list-style-type: none"> <li>• 1.0.6 and later</li> </ul> <p>Some FortiGate models may be supported on specific FortiExplorer iOS versions.</p>
<b>FortiExtender</b>	<ul style="list-style-type: none"> <li>• 3.0.0</li> <li>• 2.0.2 and later</li> </ul>
<b>AV Engine</b>	<ul style="list-style-type: none"> <li>• 5.247</li> </ul>
<b>IPS Engine</b>	<ul style="list-style-type: none"> <li>• 3.522</li> </ul>
<b>Virtualization Environments</b>	
<b>Citrix</b>	<ul style="list-style-type: none"> <li>• XenServer version 5.6 Service Pack 2</li> <li>• XenServer version 6.0 and later</li> </ul>
<b>Linux KVM</b>	<ul style="list-style-type: none"> <li>• RHEL 7.1/Ubuntu 12.04 and later</li> <li>• CentOS 6.4 (qemu 0.12.1) and later</li> </ul>
<b>Microsoft</b>	<ul style="list-style-type: none"> <li>• Hyper-V Server 2008 R2, 2012, 2012 R2, and 2016</li> </ul>
<b>Open Source</b>	<ul style="list-style-type: none"> <li>• XenServer version 3.4.3</li> <li>• XenServer version 4.1 and later</li> </ul>
<b>VMware</b>	<ul style="list-style-type: none"> <li>• ESX versions 4.0 and 4.1</li> <li>• ESXi versions 4.0, 4.1, 5.0, 5.1, 5.5, 6.0, and 6.5</li> </ul>
<b>VM Series - SR-IOV</b>	<p>The following NIC chipset cards are supported:</p> <ul style="list-style-type: none"> <li>• Intel 82599</li> <li>• Intel X540</li> <li>• Intel X710/XL710</li> </ul>



FortiGate-VM v5.4 for VMware ESXi (all models), no longer supports the VMXNET2 vNIC driver.

## Language support

The following table lists language support information.

### Language support

Language	GUI
English	✓
Chinese (Simplified)	✓
Chinese (Traditional)	✓
French	✓
Japanese	✓
Korean	✓
Portuguese (Brazil)	✓
Spanish	✓

## SSL VPN support

### SSL VPN standalone client

The following table lists SSL VPN tunnel client standalone installer for the following operating systems.

#### Operating system and installers

Operating System	Installer
Linux CentOS 6.5 / 7 (32-bit & 64-bit) Linux Ubuntu 16.04	2336. Download from the Fortinet Developer Network <a href="https://fndn.fortinet.net">https://fndn.fortinet.net</a> .

Other operating systems may function correctly, but are not supported by Fortinet.



SSL VPN standalone client no longer supports the following operating systems:

- Microsoft Windows 7 (32-bit & 64-bit)
- Microsoft Windows 8 / 8.1 (32-bit & 64-bit)
- Microsoft Windows 10 (64-bit)
- Virtual Desktop for Microsoft Windows 7 SP1 (32-bit)

## SSL VPN web mode

The following table lists the operating systems and web browsers supported by SSL VPN web mode.

### Supported operating systems and web browsers

Operating System	Web Browser
Microsoft Windows 7 SP1 (32-bit & 64-bit)	Microsoft Internet Explorer version 11
Microsoft Windows 8 / 8.1 (32-bit & 64-bit)	Mozilla Firefox version 53
	Google Chrome version 58
Microsoft Windows 10 (64-bit)	Microsoft Edge
	Microsoft Internet Explorer version 11
	Mozilla Firefox version 53
	Google Chrome version 58
Linux CentOS 6.5 / 7 (32-bit & 64-bit)	Mozilla Firefox version 53
Mac OS 10.11.1	Apple Safari version 9
	Mozilla Firefox version 53
	Google Chrome version 58
iOS	Apple Safari
	Mozilla Firefox
	Google Chrome
Android	Mozilla Firefox
	Google Chrome

Other operating systems and web browsers may function correctly, but are not supported by Fortinet.

## SSL VPN host compatibility list

It is recommended to verify the accuracy of the GUID for the software you are using for SSLVPN host check. The following Knowledge Base article at <http://kb.fortinet.com/> describes how to identify the GUID for antivirus and firewall products: [How to add non listed 3rd Party AntiVirus and Firewall product to the FortiGate SSL VPN Host check.](#)

After verifying GUIDs, you can update GUIDs in FortiOS by using this command:

```
config vpn ssl web host-check-software
```

Following is an example of how to update the GUID for AVG Internet Security 2017 on Windows 7 and Windows 10 by using the FortiOS CLI.



The GUIDs in this example are only for AVG Internet Security 2017 on Windows 7 and Windows 10. The GUIDs might be different for other versions of the software and other operation systems.

---

**To update GUIDs in FortiOS:**

1. Use the `config vpn ssl web host-check-software` command to edit the `AVG-Internet-Security-AV` variable to set the following GUID for AVG Internet Security 2017:  
4D41356F-32AD-7C42-C820-63775EE4F413
2. Edit the `AVG-Internet-Security-FW` variable to set the following GUID:  
757AB44A-78C2-7D1A-E37F-CA42A037B368

# Resolved Issues

The following issues have been fixed in version 5.4.10. For inquiries about a particular bug, contact [Customer Service & Support](#).

## AntiVirus

Bug ID	Description
446793	Too many files pending in <code>forticloud-fsb</code> even though <code>quard</code> used memory is normal.
461707	FortiGate cannot generate replacement messages properly when FortiGate set block oversize for SMTP.

## Firewall

Bug ID	Description
371526	<code>realserver</code> persistence with shaping-policy does not work well.
466602	U-turn traffic in Transparent mode VDOM does not check the incoming firewall policy.

## FortiView

Bug ID	Description
433630	FortiView <i>All Sessions</i> shows no data if PC and FortiGate timezones are different.

## GUI

Bug ID	Description
450919	IPS sensor with $\geq 8192$ signature entries should not be created from GUI.
462011	GUI is blank when access with RADIUS user with read-access profile and the FortiGate is managed by FortiManager.
485386	Adding a signature on existing IPS sensor profile gives <i>internal server error -500</i> error message on web GUI.
486346	Ambulance context icon present in FortiGuard web filter categories instead of a checkmark.



**HA**

Bug ID	Description
446804	Diagnose firewall <code>auth</code> list flushed in 5 min after a failover.
462021	Update daemon run in HA_slave unit after upgrade.
465849	Wrong <code>diagnose sys ha dump-by vcluster</code> display when cluster is on the same LAN.

**IPS**

Bug ID	Description
445134	The behavior of <i>config anomaly</i> in firewall DOS-policy changed during rebooting.
451452	IPS engine signal 14 alarm clock crash on FG-90D.
465134	SYN proxy still active when syn rate goes below configured threshold or is disabled.

**IPsec VPN**

Bug ID	Description
390353	ICMP fragmentation needed is returned even when original packet size is less than destination LAN interface MTU.

**Log & Report**

Bug ID	Description
477592	Data shown under incorrect date in <i>Logs Sent to FortiAnalyzer Daily</i> graph.

**Proxy**

Bug ID	Description
409604	WAD crashing when get invalid firewall address.
452267	Web radio web sites cannot be opened with AV in proxy mode and inspect all enabled in the protocol options profile.
454185	Specific application does not work when deep inspection is enabled.
455779	User source IP in ICAP data packets.
467709	High memory usage on WAD process with low session count.

**Router**

Bug ID	Description
472512	FortiGate not forwarding DNS packets when policy route is hit and DNS filter profile is applied to firewall policy.
480978	OSPF summary-address synchronized with FGSP.

**SSL VPN**

Bug ID	Description
466438	High CPU usage by <code>sslvpnd</code> (web and mixed mode).
466821	Accessing <i>Cisco Unified Communications Manager</i> not working properly.
473963	Web-portal allows access only to resources based on the first matched policy and its group.
483712	<code>sslvpnd</code> consumes high memory causing FortiGate to enter conserve mode.
495304	SSL VPN web portal with a bookmark which points to the web site <a href="http://www.uptodate.com/contents/search">http://www.uptodate.com/contents/search</a> not working.

**System**

Bug ID	Description
370953	SLBC worker blade failed to re-synchronize with the config master blade due to the frozen confsync daemon.
415910	CPU cores utilization shows 0 percent while handling CPS in 5.4.
436399	<code>snmpd</code> crashes with signal 11 in <code>get_fgHaStatsEntry</code> .
449160	CPU0 and CPU1's IRQ got busy after traffic stopped.
457004	DHCP relay sends too many DHCP offers to client.
459273	Slave worker blade loses local administrator accounts.
477135	Updates of FortiGuard are causing CPU spikes which slows down regular traffic.
478307	SNMP reports incorrect MTU on GRE tunnels.
479142	SLBC 5001D slave blade going out of sync.

Bug ID	Description
483014, 488587	FortiGate is rebooting at least once a day due to kernel panic.
488611	<code>virtual-wire-pair</code> IPv6 reflection session - ghost IPv6 sessions stacking in kernel/NP.
493052	Sometimes 5001D slave blade loses kernel static route after down/up traffic interface in 5001D/5913C SLBC system.

## Upgrade

Bug ID	Description
495994	After upgrade to 5.4.9, observing lot of IPS syntax errors on the console screen.

## VM

Bug ID	Description
408366	FGT_VM64 fails to join HA cluster after upgrade to b1117 (from b1111).

## WebAppFirewall

Bug ID	Description
463468	Clients are unable to connect to mail server when WAF is enabled on the VIP policy.
477074	Inconsistent WAF behavior.

## WiFi

Bug ID	Description
484556	URL filter does not match for right-hand matched URL when there is similar URL entry which includes - (dash).
485685	Proceeding from a web filter warning page intermittently results in the BLOCK page shown instead of the expected web site.
486466	HTTPS web page is blocked after clicking <i>Proceed</i> button.
491381	FOS 5.4 needs to configure DFS channels for FAP-221E/223E in Japan.

## Common Vulnerabilities and Exposures

Visit <https://fortiguard.com/psirt> for more information.

Bug ID	CVE references
496431	FortiOS 5.4.10 is no longer vulnerable to the following CVE Reference: <ul style="list-style-type: none"><li>• CVE-2018-9192</li></ul>
497128	FortiOS 5.4.10 is no longer vulnerable to the following CVE Reference: <ul style="list-style-type: none"><li>• CVE-2018-9194</li></ul>

# Known Issues

The following issues have been identified in version 5.4.10. For inquiries about a particular bug or to report a bug, contact [Customer Service & Support](#).

## AntiVirus

Bug ID	Description
374969	FortiSandbox FortiView may not correctly parse the FSA v2.21 tracer file(.json).

## Endpoint Control

Bug ID	Description
374855	Third party compliance may not be reported if FortiClient has no AV feature.
375149	FortiGate does not auto update AV signature version while Endpoint Control ( <code>fortiheartbeat</code> ) is enabled but no AV profile is used.

## Firewall

Bug ID	Description
364589	LB VIP slow access when cookie persistence is enabled.

## FortiGate-3815D

Bug ID	Description
385860	FortiGate-3815D does not support 1 GE SFP transceivers.

## FortiRugged-60D

Bug ID	Description
375246	<code>invalid hbdev dmz</code> may be received if the default <code>hbdev</code> is used.

## FortiSwitch-Controller/FortiLink

Bug ID	Description
304199	Using HA with FortiLink can encounter traffic loss during failover.

Bug ID	Description
357360	DHCP snooping may not work on IPv6.
369099	FortiSwitch authorizes successfully but fails to pass traffic until you reboot FortiSwitch.

### FortiView

Bug ID	Description
368644	<i>Physical Topology: Physical Connection</i> of stacked FortiSwitch may be incorrect.
372350	<i>Threat view: Threat Type and Event</i> information is missing in the last level of the threat view.
375187	Using realtime auto update may increase chrome browser memory usage.

### GUI

Bug ID	Description
289297	Threat map may not be fully displayed when screen resolution is not big enough.
297832	Administrator with read-write permission for <i>Firewall Configuration</i> is not able to read or write firewall policies.
355388	The <i>Select</i> window for remote server in remote user group may not work as expected.
365223	In Security Fabric topology, a downstream FortiGate may be shown twice when it uses hardware switch to connect upstream.
365317	Unable to add new AD group in second FSSO local polling agent.
365378	You may not be able to assign <code>ha-mgmt-interface</code> IP address in the same subnet as another port from the GUI.
368069	Cannot select <code>wan-load-balance</code> or members for incoming interface of IPsec tunnel.
369155	There is no <i>Archived Data</i> tab for email attachment in the DLP log detail page.
372908	The interface tooltip keeps loading the VLAN interface when its physical interface is in another VDOM.
373363	Multicast policy interface may list the <code>wan-load-balance</code> interface.
373546	Only 50 security logs may be displayed in the <i>Log Details</i> pane when more than 50 are triggered.

Bug ID	Description
374081	<code>wan-load-balance</code> interface may be shown in the address associated interface list.
374162	GUI may show the modem status as <i>Active</i> in the <i>Monitor</i> page after setting the modem to <i>disable</i> .
374224	The <i>Ominiselect</i> widget and <i>Tooltip</i> keep loading when clicking a newly created object in the <i>Firewall Policy</i> page.
374320	Editing a user from the <i>Policy</i> list page may redirect to an empty user edit page.
374322	<i>Interfaces</i> page may display the wrong MAC Address for the hardware switch.
374363	Selecting <i>Connect to CLI</i> from managed FAP context menu may not connect to FortiAP.
374373	<i>Policy View: Filter</i> bar may display the IPv4 policy name for the IPv6 policy.
374397	Should only list <code>any</code> as destination interface when creating an explicit proxy in the TP VDOM.
374521	Unable to <i>Revert</i> revisions in GUI.
374525	When activating the <i>FortiCloud/Register-FortiGate</i> , clicking <i>OK</i> may not work the first time.
375036	The <i>Archived Data</i> in the <i>Sniffer Traffic</i> log may not display detailed content and download.
375227	You may be able to open the dropdown box and add new profiles even though errors occur when editing a <i>Firewall Policy</i> page.
375259	<code>Addrgrp</code> editing page receives a <code>js</code> error if <code>addrgrp</code> contains another group object.
375346	You may not be able to download the application control packet capture from the forward traffic log.
375369	May not be able to change IPsec <code>manualkey config</code> in GUI.
375383	The <i>Policy</i> list page may receive a <code>js</code> error when clicking the search box if the policy includes <code>wan-load-balance</code> interface.
379050	User Definition intermittently not showing assigned token.

## HA

Bug ID	Description
403097	Some IPsec SAs not synced to HA slave.
479311	Certificate status changes from <i>OK</i> to <i>Pending</i> one minute after importing certificate from GUI on vcluster device.

**IPsec**

Bug ID	Description
393958	Shellshock attack succeeds when FGT is configured with <code>server-cert-mode replace</code> and an attacker uses <code>rsa_3des_sha</code> .
435124	Cannot establish IPsec phase1 tunnel after upgrading from version 5.4.5 to 5.6.0. Workaround: After upgrading to 5.6.0, reconfigure all IPsec phase1 <code>psksecret</code> settings.
439923	IKE static tunnels using <code>set peertype one</code> may fail to negotiate.

**Router**

Bug ID	Description
299490	During and after failover, some multicast groups take up to 480 seconds to recover.

**SSL VPN**

Bug ID	Description
303661	The Start Tunnel feature may have been removed.
304528	SSL VPN Web Mode PKI user might immediately log back in even after logging out.
374644	SSL VPN tunnel mode Fortinet bar may not be displayed.
382223	SMB/CIFS bookmark in SSL VPN portal doesn't work with DFS Microsoft file server error "Invalid HTTP request".

**System**

Bug ID	Description
287612	Span function of software switch may not work on FortiGate-51E/FortiGate-30E.
290708	<code>nturbo</code> may not support CAPWAP traffic.
295292	If <code>private-data-encryption</code> is enabled, when restoring config to a FortiGate, the FortiGate may not prompt the user to enter the key.
304199	FortiLink traffic is lost in HA mode.
371320	<code>show system interface</code> may not show the <i>Port</i> list in sequential order.
372717	Option <code>admin-https-banned-cipher</code> in <code>sys global</code> may not work as expected.



Bug ID	Description
392960	FOS support for V4 BIOS.
416452	Admin profiles with addresses read-write permission will not work for reputation/VIP/address page.
445383	Traffic cannot go through LACP static mode interface with NP6 offload enabled.

### Upgrade

Bug ID	Description
289491	When upgrading from 5.2.x to 5.4.0, port-pair configuration may be lost if the <code>port-pair</code> name exceeds 12 characters.

### Visibility

Bug ID	Description
374138	FortiGate device with VIP configured may be put under Router/NAT devices because of an address change.

# Limitations

## Citrix XenServer limitations

The following limitations apply to Citrix XenServer installations:

- XenTools installation is not supported.
- FortiGate-VM can be imported or deployed in only the following three formats:
  - XVA (recommended)
  - VHD
  - OVF
- The XVA format comes pre-configured with default configurations for VM name, virtual CPU, memory, and virtual NIC. Other formats will require manual configuration before the first power on process.

## Open Source XenServer limitations

When using Linux Ubuntu version 11.10, XenServer version 4.1.0, and libvir version 0.9.2, importing issues may arise when using the QCOW2 format and existing HDA issues.

## Traffic shaping limitation for NP6 interfaces

NP6 interfaces on FortiGate devices don't fully support bandwidth limits. When you set the outbandwidth setting on an NP6 interface, the FortiGate implements a lower bandwidth limit than the one that you configure. The inbandwidth setting has no effect on an NP6 interface, unless you disable NP offloading for the traffic on that interface.



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